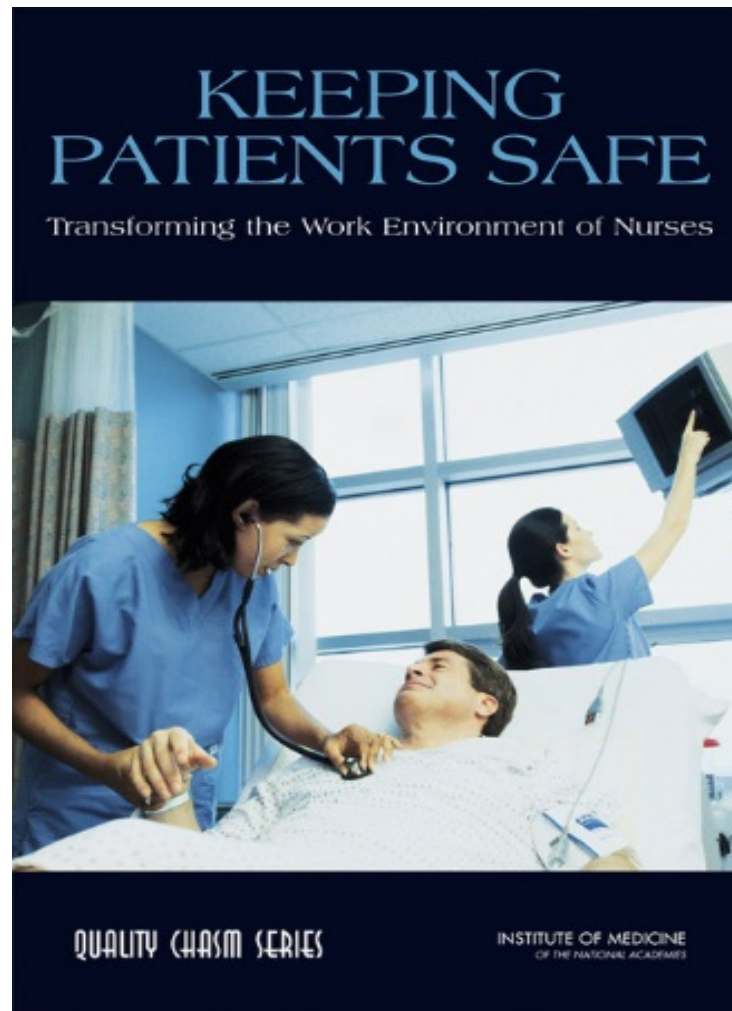


COULD INSUFFICIENT ORGANIZATIONAL IMPROVEMENT BE IMPEDING PATIENT SAFETY IMPROVEMENTS?

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IOM: NURSE WORK ENVIRONMENTS KEY TO KEEPING PATIENTS SAFE



NURSES' ASSESSMENTS: HOSPITAL WORK ENVIRONMENTS REMAIN UNSAFE

SURVEY OF 20,238 BEDSIDE RNS IN 954 HOSPITALS IN 2015

Rate hospital work environment fair/poor	34%
Report not enough nurses to provide quality care	50%
Lack confidence in management to resolve problems nurses identify in patient care	54%
Nurses scoring in high burnout range (Maslach Burnout Inventory)	34%

NURSES' ASSESSMENTS: HOSPITAL SAFETY REMAINS A PROBLEM

SURVEY OF 20,238 BEDSIDE RNS IN 2015

Nurses giving their hospital overall safety grade of C, D, or F	30%
Nurses giving their hospital overall grade of prevention of infections C, D, or F	29%
Would not always recommend their hospital to family and friends	55%

PATIENT SAFETY CULTURE IS INADEQUATE

20,238 NURSES SURVEYED IN 2015

Staff feel like their mistakes are held against them	75%
Staff do not feel free to question authority	53%
Actions of management do not show that patient safety is a top priority	36%
Frequently interrupted by missing supplies, broken equipment, missing medications	34%

PATIENT SAFETY IMPROVEMENT REQUIRES ORGANIZATIONAL REFORM AND INVESTMENT

IOM's most important contribution to improving patient safety was recognition that safety is a property of health care organizations

Over past 15 years, interventions to improve safety have not been accompanied by comparable improvements in environments where care is delivered

Nurses, doctors, and others are often in short supply in clinical settings and work in chaotic, poorly resourced environments causing dangerous interruptions in care

Further safety improvements require fundamental organizational reform and commitment, especially in nursing which is the early warning and first response system to patient safety threats