

2015 ROSENTHAL SYMPOSIUM

The Safety Net Provider Perspective

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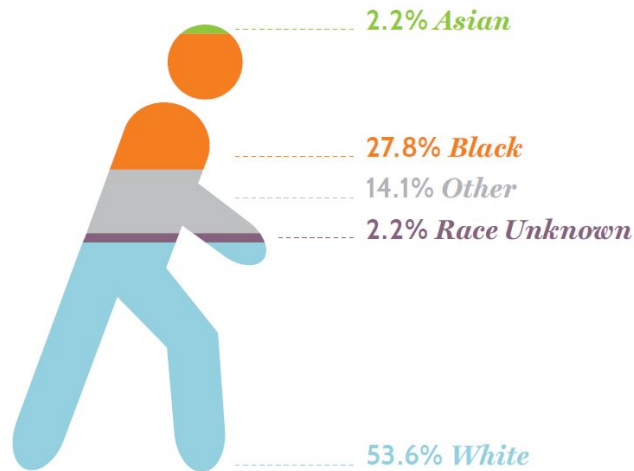
America's Essential Hospitals



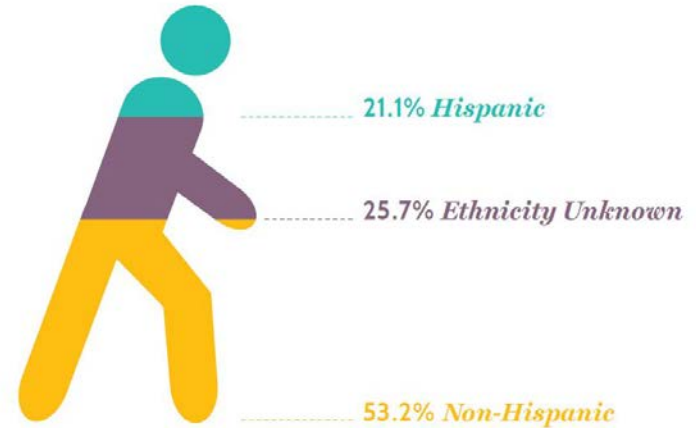
- 250 hospitals caring for the most vulnerable
- Trauma, burn care, NICU, emergency psychiatric, disaster response
- Health professionals training
- Primary and specialty care networks

Our Diverse Patient Population

RACE

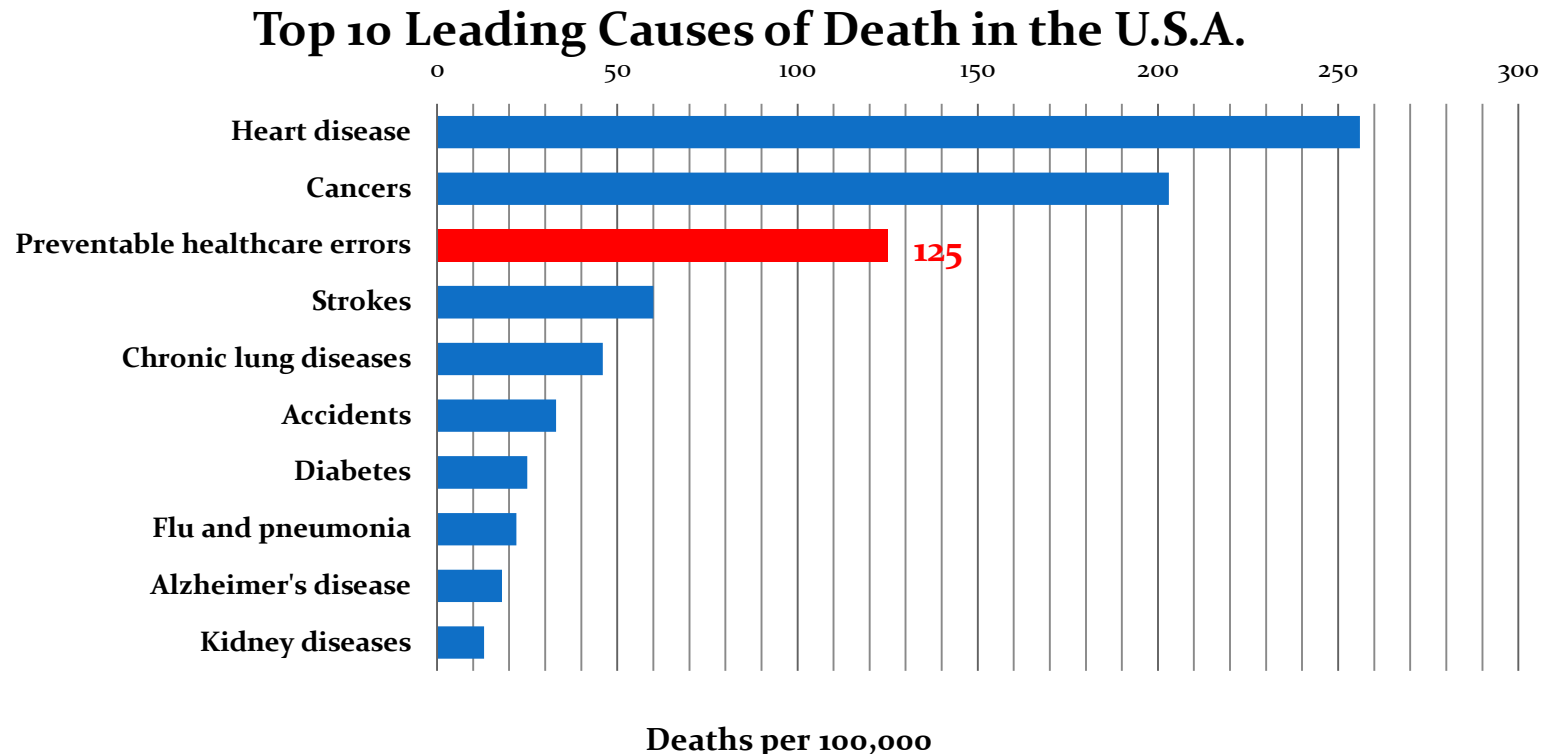


ETHNICITY



*Inpatient Discharges at Members of
America's Essential Hospitals, FY 2013*

AHRQ Culture of Safety Survey

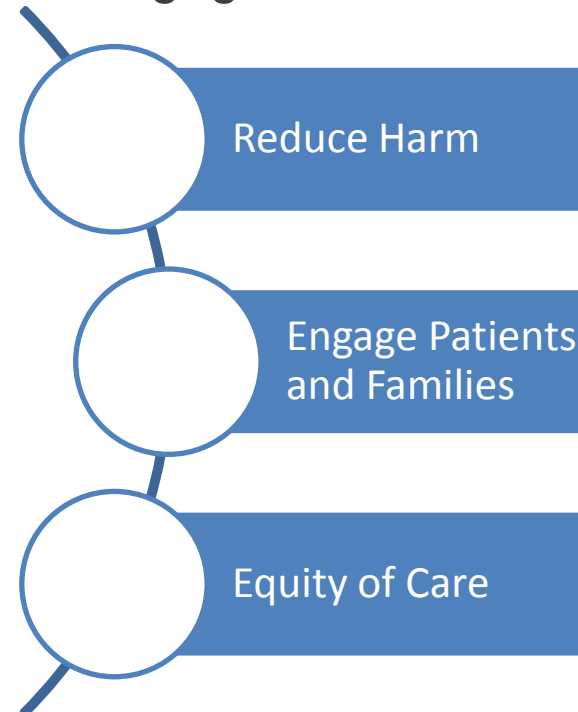


HOSPITAL ENGAGEMENT NETWORK

- Partnership for Patients

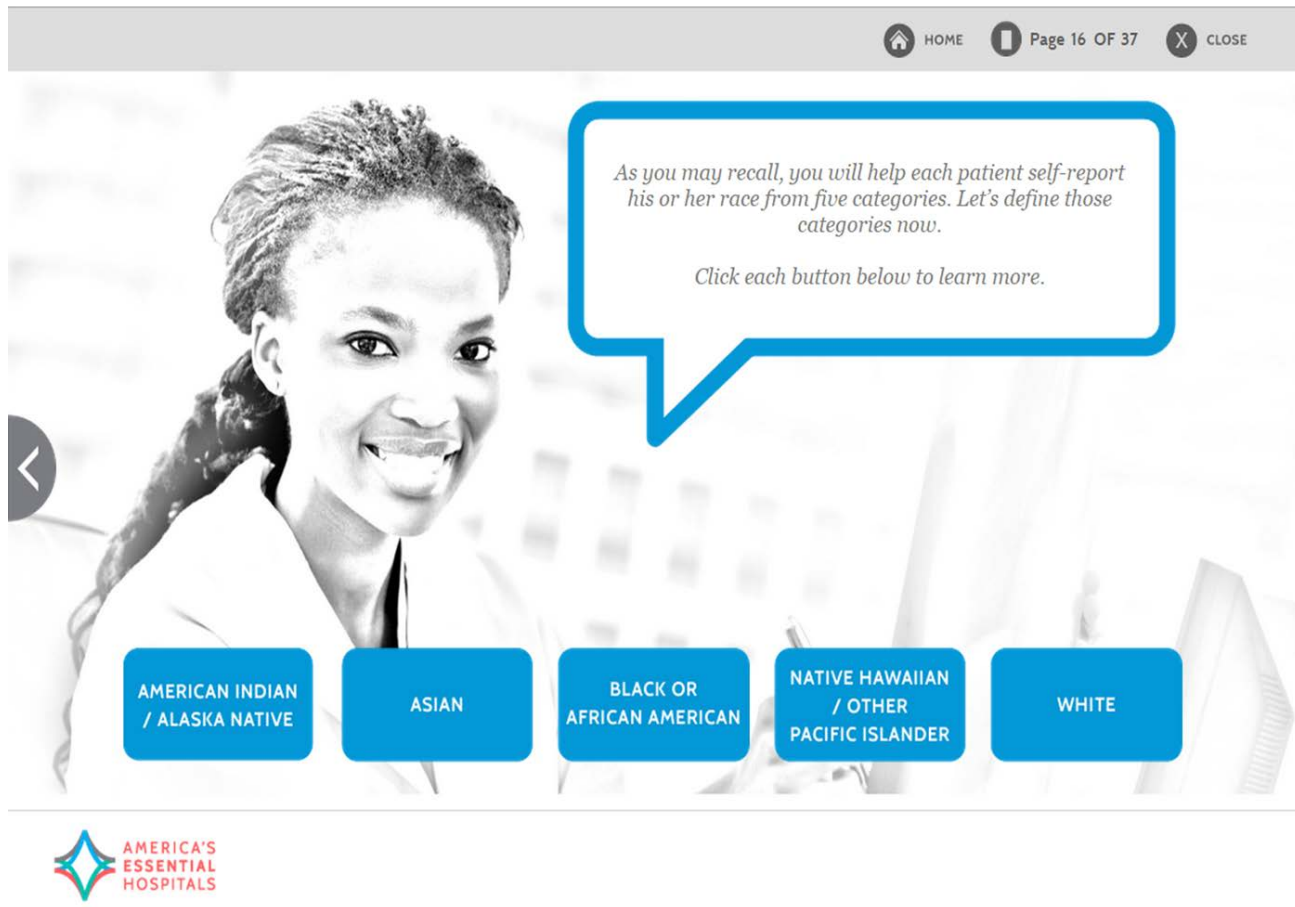


- Essential Hospitals Engagement Network (EHEN)



ASK Every Patient REAL:

An Interactive Online Learning Module



The screenshot displays the interface of the 'ASK Every Patient REAL' interactive online learning module. At the top, a navigation bar includes a home icon, the text 'HOME', a page indicator 'Page 16 OF 37', and a close icon with the text 'CLOSE'. The main content area features a background image of a smiling Black woman in a white lab coat. A blue speech bubble contains the text: 'As you may recall, you will help each patient self-report his or her race from five categories. Let's define those categories now. Click each button below to learn more.' Below the speech bubble are five blue buttons with white text, each representing a racial category: 'AMERICAN INDIAN / ALASKA NATIVE', 'ASIAN', 'BLACK OR AFRICAN AMERICAN', 'NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER', and 'WHITE'. A left arrow icon is visible on the left side of the main content area. At the bottom left, the logo for 'AMERICA'S ESSENTIAL HOSPITALS' is displayed, featuring a stylized star icon and the text 'AMERICA'S ESSENTIAL HOSPITALS'.

HOME Page 16 OF 37 CLOSE

As you may recall, you will help each patient self-report his or her race from five categories. Let's define those categories now.

Click each button below to learn more.

AMERICAN INDIAN / ALASKA NATIVE ASIAN BLACK OR AFRICAN AMERICAN NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER WHITE

AMERICA'S ESSENTIAL HOSPITALS

So How Can We Create a Culture of Safety?



MANAGING ORGANIZATIONAL RISK BY AGGRESSIVE EVENT REPORTING, DATA COLLECTION, AND PATIENT SAFETY MEASURES

- BENEFITS OF IMPROVED PATIENT SAFETY AND REDUCING PATIENT HARM FOR ALL WHO SEEK HEALTH CARE
- PROTECTING THE REPUTATION OF THE HEALTH SYSTEM
- REDUCING FINANCIAL RISK TO THE DELIVERY SYSTEM BY REDUCING THE COST DIRECTLY AND INDIRECTLY ATTRIBUTABLE TO MEDICAL ERROR AND READMISSION; AND BY EARNING QUALITY AND VALUE BASED INCENTIVE PAYMENTS

EHEN Results 2012-2014



Prevented 4,051 Harmful Events to Patients



\$40 Million in Costs Avoided